



ABITL QUALITY POLICY

ABITL Finishing, Inc. is dedicated to **continuous improvement** throughout all aspects of our organization to achieve customer satisfaction. **We will meet or exceed our customer expectations** by employee participation in our processes and in partnership with our customers and suppliers to become the primary industrial coating provider in Oklahoma and the surrounding areas.

ABITL QUALITY OBJECTIVE

1% average or less rejection rate

90% On Time Delivery

Customer Satisfaction rating of 10 points or greater on feedback surveys.

Rob Bartlett

Director of Operations